

Unit 14
Rendering Services
تأدية/تقديم الخدمات

1- Calling a Taxi: استدعاء تاكسى

Mr. Smith is a Canadian tourist سائح كندى. He's leaving Cairo after a 10-day vacation إجازة مدتها عشرة أيام in Egypt. He's calling يستدعى a taxi to take him to the airport.

Operator: Cairo taxis. Can I help you?

Tourist: Could I have a Taxi, please.

Operator: Yes, sure. How many of you are there كم عددكم?

Tourist: Two. My wife and myself.

Operator: What about luggage الأمتعة?

Tourist: A trunk صندوق and two suitcases حقائب ملابس besides our handbags. حقائب يد

Operator: All right. You need a taxi with a large boot شنطة واسعة. Where are you calling from?

Tourist: The Nile Hotel in Zamalek.

Operator: What's your room number?

Tourist: 306.

Operator: Where are you going?

Tourist: Giza Railway Station محطة سكة حديد الجيزة. We're on our way to Luxor.

Operator: What time would you like to go to the station?

Tourist: We are travelling on the train which will leave at 7.00 a.m. tomorrow. Send the taxi at 6.15.

Operator: It'll be there. سيكون عندك فى الموعد

2- Repairing a TV: إصلاح تلفزيون

Ahmad's TV set is out of order. A technician is at his home to repair it. لكى يصلحه

Technician: What's wrong ما الخطأ-العيب with your TV, sir?

Ahmad: Three things:

- The picture is sometimes blurred غير واضحة.
- The picture is sometimes smaller than the TV screen أصغر من حجم الشاشة.
- The volume is much lower than usual أكثر انخفاضاً عن المعتاد.

Technician: I'll remove أرفع the back cover الغطاء الخلفي and test the parts that are connected with المتصلة بـ the faults you mentioned.

Ahmad: Yes, please. If you need spare parts to replace faulty parts الأجزاء التالفة I'll buy them right away. بدون تأخير

Technician: Oh, yes. Certainly, sir. Here are the names and numbers of the required spare parts. Buy them and I'll come back to fix them لتكبيها tomorrow morning.

Ahmad: I'll be waiting for you.

Technician: I'd like to give you a piece of advice before I leave أنصرف now. Don't turn your TV on يشغل for long periods. You have to turn it off between periods of viewing فترات المشاهدة.

3- Newspaper Advertisements:

Ali wants to buy a house. He's telephoning for information معلومات about a house he read about عنه in an advertisement إعلان.

Ali: When was the house built?

Home Agent: It was built in 1965.

Ali: How many storeys أدوار does it consist of يتكون من?

Agent: It consists of three storeys.

Ali: Does it have a garden حديقة?

Agent: Yes, there is one at the back.

Ali: What about the natural gas الغاز الطبيعي?

Agent: The house is supplied with natural gas.

Ali: Very good. Does it need repainting إعادة طلاء?

Agent: No, it was repainted last year.

Ali: And why does its owner want to sell it? Is there any thing wrong with it هل هناك خطأ بشأنه?

Agent: No, he's bought an area of land in one of the new cities إحدى المدن الجديدة and will build a block of flats عمارة مكونة من شقق there.

Ali: All right, I'll come round and see it, then.

4- Buying Shares: شراء الأسهم

Sami has decided to invest يستثمر some of his money in dealing in في التعامل shares الأسهم and stocks السندات at the bourse البورصة (stock exchange). He is talking to a stock-broker سمسار أسهم وسندات (broker - dealer).

Sami: How are things at Bourse?

Broker: Some stock and shares are quite profitable مربحة as they have risen in value ارتفعت قيمتها. Others have come down انخفضت قيمتها.

Sami: That's why I'm here.

Broker: You want to invest in stocks and shares.

Sami: I'd like to buy some of the shares that have risen lately التي ارتفعت قيمتها أخيراً.

Broker: How much do you want to invest?

Sami: Fifty thousand pounds.

Broker: This amount is sufficient كاف for buying a number of shares in the Iron and Steel Company. Profits are expected to rise by 2%.

Sami: All right. It's a deal. إتفقنا إذاً على شرائها.

5- A Wedding Party: حفل زفاف

Ramzy Sharaf is talking to the Manager of the Sahara Hotel to fix a date لتحديد موعد for his daughter's wedding حفلة زفاف.

Manager: Can I help you, sir?

Ramzy: My daughter's wedding is on Thursday 12th December and we would like to hold a wedding reception حفل استقبال احتفالاً بالزفاف at your hotel.

Manager: Let me look at our reservation register سجل الحجز. Well, you're lucky our Wedding Hall قاعة حفلات الزفاف will be vacant on that day.

Ramzy: What facilities do you usually provide?

Manager: We can provide a music band فرقة موسيقية, a buffet supper بوفيه عشاء and a room for the newly-married couple الزوجان حديثاً الزواج.

Ramzy: How much does this cost كم يكلف?

Manager: This depends on the number of guests.

Ramzy: Let the number be a hundred.

Manager: The total cost will be 3000 pounds.

Ramzy: All right. We are agreed then. اتفقنا إذاً.