

**Unit 14**  
**Rendering Services**  
تأدية/تقديم الخدمات

**1- Calling a Taxi:** استدعاء تاكسى

Mr. Smith is a Canadian tourist سائح كندى. He's leaving Cairo after a 10-day vacation إجازة مدتها عشرة أيام in Egypt. He's calling يستدعى a taxi to take him to the airport.

**Operator:** Cairo taxis. Can I help you?

**Tourist:** Could I have a Taxi, please.

**Operator:** Yes, sure. How many of you are there كم عددكم?

**Tourist:** Two. My wife and myself.

**Operator:** What about luggage الأمتعة?

**Tourist:** A trunk صندوق and two suitcases حقائب ملابس besides our handbags. حقائب يد

**Operator:** All right. You need a taxi with a large boot شنطة واسعة. Where are you calling from?

**Tourist:** The Nile Hotel in Zamalek.

**Operator:** What's your room number?

**Tourist:** 306.

**Operator:** Where are you going?

**Tourist:** Giza Railway Station محطة سكة حديد الجيزة. We're on our way to Luxor.

**Operator:** What time would you like to go to the station?

**Tourist:** We are travelling on the train which will leave at 7.00 a.m. tomorrow. Send the taxi at 6.15.

**Operator:** It'll be there. سيكون عندك فى الموعد

**2- Repairing a TV:** إصلاح تلفزيون

Ahmad's TV set is out of order. A technician is at his home to repair it. لكى يصلحه

**Technician:** What's wrong ما الخطأ-العيب with your TV, sir?

**Ahmad:** Three things:

- The picture is sometimes blurred غير واضحة.
- The picture is sometimes smaller than the TV screen أصغر من حجم الشاشة.
- The volume is much lower than usual أكثر انخفاضاً عن المعتاد.

**Technician:** I'll remove أرفع the back cover الغطاء الخلفي and test the parts that are connected with المتصلة بـ the faults you mentioned.

**Ahmad:** Yes, please. If you need spare parts to replace faulty parts الأجزاء التالفة I'll buy them right away. بدون تأخير

**Technician:** Oh, yes. Certainly, sir. Here are the names and numbers of the required spare parts. Buy them and I'll come back to fix them لتרכيها tomorrow morning.

**Ahmad:** I'll be waiting for you.

**Technician:** I'd like to give you a piece of advice before I leave أنصرف now. Don't turn your TV on يشغل for long periods. You have to turn it off between periods of viewing فترات المشاهدة.

### **3- Newspaper Advertisements:**

Ali wants to buy a house. He's telephoning for information معلومات about a house he read about عنه in an advertisement إعلان.

**Ali:** When was the house built?

**Home Agent:** It was built in 1965.

**Ali:** How many storeys أدوار does it consist of من يتكون?

**Agent:** It consists of three storeys.

**Ali:** Does it have a garden حديقة?

**Agent:** Yes, there is one at the back.

**Ali:** What about the natural gas الغاز الطبيعي?

**Agent:** The house is supplied with natural gas.

**Ali:** Very good. Does it need repainting إعادة طلاء?

**Agent:** No, it was repainted last year.

**Ali:** And why does its owner want to sell it? Is there any thing wrong with it هل هناك خطأ بشأنه?

**Agent:** No, he's bought an area of land in one of the new cities إحدى المدن الجديدة and will build a block of flats عمارة مكونة من شقق there.

**Ali:** All right, I'll come round and see it, then.

#### **4- Buying Shares: شراء الأسهم**

Sami has decided to invest يستثمر some of his money in dealing in في التعامل shares الأسهم and stocks السندات at the bourse البورصة (stock exchange). He is talking to a stock-broker سمسار أسهم وسندات (broker - dealer).

**Sami:** How are things at Bourse?

**Broker:** Some stock and shares are quite profitable مربحة as they have risen in value ارتفعت قيمتها. Others have come down انخفضت قيمتها.

**Sami:** That's why I'm here.

**Broker:** You want to invest in stocks and shares.

**Sami:** I'd like to buy some of the shares that have risen lately التي ارتفعت قيمتها أخيراً.

**Broker:** How much do you want to invest?

**Sami:** Fifty thousand pounds.

**Broker:** This amount is sufficient كاف for buying a number of shares in the Iron and Steel Company. Profits are expected to rise by 2%.

**Sami:** All right. It's a deal. اتفقنا إذاً على شرائها.

### 5- A Wedding Party: حفل زفاف

Ramzy Sharaf is talking to the Manager of the Sahara Hotel to fix a date لتحديد موعد for his daughter's wedding حفلة زفاف.

**Manager:** Can I help you, sir?

**Ramzy:** My daughter's wedding is on Thursday 12th December and we would like to hold a wedding reception حفل استقبال احتفالاً بالزفاف at your hotel.

**Manager:** Let me look at our reservation register سجل الحجز. Well, you're lucky our Wedding Hall قاعة حفلات الزفاف will be vacant on that day.

**Ramzy:** What facilities do you usually provide?

**Manager:** We can provide a music band فرقة موسيقية, a buffet supper بوفيه عشاء and a room for the newly-married couple الزوجان حديثاً الزواج.

**Ramzy:** How much does this cost كم يكلف?

**Manager:** This depends on the number of guests.

**Ramzy:** Let the number be a hundred.

**Manager:** The total cost will be 3000 pounds.

**Ramzy:** All right. We are agreed then. اتفقنا إذاً.